

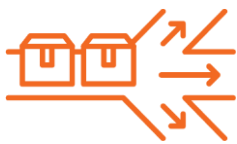


Your Reliable Cold Chain Home Delivery Partner



3 Temperature Condition:

- Frozen (-18°C to -15°C)
- Chilled (0°C to 4°C)
- Air-conditioned (17°C to 22°C)



Operation hours:

- Monday to Sunday (10:00 to 21:00)
- 3 Delivery time slots
- Public holiday except CNY

Standard Service Specifications



Pick-up request

(Day 0)

Before 17:00



Shipment pick-up

(Day 0)

10:00-19:00
(Pick-up once a day)



Delivery notification

(Day 1)

Before delivery



Shipment delivery

(Day 1)

Slot A: 10:00-14:00
Slot B: 14:00-18:00
Slot C: 18:00-21:00



Re-delivery (if needed)

1 free Re-delivery

Value-Added Services



- Cargo Packing & Labeling
- Cash On Delivery (COD)
- Cargo Sorting
- Cooler Delivery Carton



Remote Area Coverage

Below area only support B time slot (14:00-18:00) delivery.

Remote Area

Hong Kong Island	Kowloon	New Territories
<p>Wan Chai District - Happy Valley, Shiu Fai Terrace, Tung Shan Terrace, Tai Hang Rd (all street no.), Jardine's Lookout, Stubbs Rd (all street no.), Tung Lo Wan Rd (all street no.)</p> <p>Mid-levels - Mid-levels, The Peak, Kennedy Rd (all street no.)</p> <p>Southern District - Shek O, Stanley, Chung Hom Kok, Deep Water Bay, Repulse Bay, Larvotto, Tai Tam, Shouson Hill, Tai Tam Rd (all street no.)</p>	<p>Sham Shui Po District - Mei Foo (Mei Foo Sun Chuen & Manhattan Hill), Bamboo Villa, 363 Tai Po Road to Water Treatment Works</p> <p>Wong Tai Sin District - New Clear Water Bay Rd (Choi Wan Estate, Choi Tak Estate, Choi Fook Estate, Choi Fai Estate, Aria, Fung Shing Street Disciplined Services Quarters, Scenic View), 1 - 19 Fei Ngo Shan Rd</p> <p>Kwun Tong District - Yau Tong (Ko Chun Court, Ko Cheung Court, Ko Yee Estate, Lei Yue Mun Estate, Yau Tong Centre, Canaryside, The Spectacle, Yau Tong Estate, Yau Chui Court, Yau Lai Estate), Sau Mau Ping Rd, Lam Tin (Hong Shui Court, Hong Pak Court, Kwong Tin Estate, Hong Nga Court, Tak Tin Estate, Ping Tin Estate, Kai Tin Estate, Hong Ying Court, Lam Tin Estate, Hong Yat Court, Kai Tin Towers, Hong Tin Court, Sceneway Garden, Lei On Court, Hong Wah Court, Hing Tin Estate), Cha Kwo Ling (Laguna City), Shun Lee (Shun Lee Estate, Shun On Estate, Shun Chi Court Shun Lee Disciplined Services Quarters)</p>	<p>North District - Kwu Tung, Ho Sheung Heung, Hang Tau, Tsung Pak Long, Kwan Tei, Ping Che, Lung Yeuk Tau</p> <p>Tai Po District - Lam Tsuen, Fung Yuen, Tung Tsz, Wun Yiu Rd (all street no.), Shan Tong Rd (all street no.), Yue Kok, Sam Mun Tsai, Tai Po Kau, 63 Ting Kok Rd to Tai Mei Tuk Village (except Tai Po Industrial Estate), Kau Lung Hang, Nam Wa Po, Science Park, Pak Shek Kok</p> <p>Sha Tin District - The Chinese University of Hong Kong, Kau To Shan Tsuen Wan District - Sham Tseng, Ting Kau, Lo Wai, Hoi Pa Village, Sam Tung Uk, Sam Dip Tam, Cheung Shan Estate, Shing Mun Rd (except no. 1 - 9)</p> <p>Yuen Long District - Au Tau, Ping Shan, Hung Shui Kiu, Tin Shui Wai, Kam Tin, Kam Sheung Rd (all street no.), Fairview Park, Palm Springs, Shek Kong, Pat Heung, San Tin</p> <p>Kwai Tsing District - Lai King & Lai King Hill Rd (Nob Hill, Wah Lai Estate, Lai Chi Kok Bay Garden, Happy Villa, Lai Yan Court, Wah Fung Garden, Ching Lai Court, Lai King Terrace, Cho Yiu Chuen, Lai King Estate, Yuet Lai Court, Yin Lai Court, Lai Yiu Estate, Lai King Disciplined Services Quarters, Highland Park, Tsui Yiu Court), Wah King Hill Rd (Wah Yuen Chuen, Regency Park, Wonderland Villas), Chung Chan Terrace</p> <p>Sai Kung District - Sai Kung, Sai Sha, Clear Water Bay Rd (all street no.)</p> <p>Tseung Kwan O - Wan Po Rd, Po Lam Rd & Po Lam Rd North (King Lam Estate, The Pinnacle, Ho Ming Court, Yan Ming Court, Yau Yue Wan Village, Verbena Heights, Metro City Ph 1/ 2/ 3, Po Lam Estate, Finery Park, Radiant Towers, Well On Garden, Serenity Place, Tseung Kwan O Village, Tsui Lam Estate, King Ming Court, Mau Wu Tsai Village, Ma Yau Tong Village, On Tai Estate, On Tat Estate, Po Tat Estate)</p> <p>Castle Peak Rd (Tam Mi, San Tin & San Tam Road) Kam Tin Rd (all street no.) Lam Kam Rd (all street no.) Fan Kam Rd (all street no.) Route Twisk (all street no.)</p>

Island Areas

Tung Chung, Ma Wan, Discovery Bay

Outlying Island Delivery Service

Remote Area	Surcharges (HK\$)	Delivery Time Slot
Ma Wan	+ \$90	ONLY support B time slot (14:00-18:00) delivery
Discovery Bay	+ \$300	



Charging Mechanism*

Cargo Size (L+W+H)	0-60cm	61-80cm	81-100cm	101-120cm
Weight	20kg or below			

Cooler Delivery Carton



Carton Size	26*15*18cm	35*19*23cm	43*21*27cm	53*29*37cm
Shipment Size (L+W+H)	60 cm	80 cm	100 cm	120 cm

*Remarks:

1. Labour Charge (if applicable): For buildings without lift or product can only access through staircases, there will be additional delivery charge per floor.
2. If a shipment weights from 1kg to 10kg or the consignee address is between G+1 level and G+8 level, there will be an additional delivery charge \$30 per each floor, counting from G+1 level.
3. For the shipment cases not mentioned above, the additional delivery charge has to be further discussed.
4. For attempted but no response delivery, Kerry Express reserve the right of maximum 10 minutes waiting time or not case by case.
5. For unsuccessful delivery, Kerry will reserve the right to leave the parcel at the build reception, mail box or front door without prior notice to the shipper after getting verbal confirmation from the end consignee.

For more information and quotation, please contact us through

HK.KEHK.ColdChain.Sales@kerrylogistics.com

OR

Please visit our website at <http://hk.kerryexpress.com/home>

Thank You!!